

MOTOR CLAIMS PROCESS



Navigating collisions can be overwhelming, but with AIB, the claims process is straightforward:

1. REPAIR ESTIMATE SUBMISSION

Supply an estimate of repair from your preferred repairer

2. ASSESSMENT OF COST

1.If the repair cost exceeds your policy excess, an Independent Assessor will be appointed.

2.The Assessor will confirm the cost of repairs and send a comprehensive report to the insurers.

3. INSURER DECISION:

Insurers will review the assessment and advise on the next steps for further handling.

MOTOR ACCIDENT CHECKLIST

To ensure a comprehensive claims process in the event of a motor accident, please note or obtain the following information:

ACCIDENT DETAILS:

- Date and time of the accident.
- Specific location details (e.g., Waterloo Road, vicinity of Canadian Embassy).
- Parties Involved:
 - Names of all parties involved, including pedestrians/cyclists.
 - Owner and driver details of the other vehicle.
 - Make, model, and license plate of the other vehicle.
 - Document any damage sustained to the other vehicle.
- Passenger and Injury Information:
 - Number of passengers in each vehicle.
 - Nature of injuries (if any) and to whom.
- Witness Information:
 - Names of witnesses present at the scene.
- Police Information:

Note the presence of police officers both on the scene and at the police station



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The integrity of your vehicle matters, and at Allied Insurance Brokers (AIB), we make windscreen damage repairs a seamless experience. Here's how you can ensure a swift resolution without affecting your No Claim Discount:

WINDSCREEN DAMAGE:

- **Claim Initiation:**

1. Complete the required claim form available on our website.
2. Visit AIB with the form so that our team can inspect the damaged glass.

- **Estimation Process:**

1. AIB requires an estimate for the replacement of the damaged glass.
2. Our team can provide you with a letter for expedited replacement within one business day.

- **1. Policy Limit Consideration:**

1. Note that the replacement cost is subject to a policy limit, ensuring transparency and adherence to your coverage terms.



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